PRODUCT DISCONTINUANCE BULLETIN



Issue Date: August 23, 2004

PDB #: PDB_D_bc635-637PCI

Product(s)

Symmetricom Model bc635PCI Time & Frequency Processor Symmetricom Model bc637PCI GPS Time & Frequency Processor

Overview

Symmetricom is announcing the discontinuance of the Symmetricom bc635PCI and bc635PCI Time & Frequency Processor Family. These products have reached the end of their technology product lifecycle and other, newer Symmetricom PCI cards replace these models.

Product Obsolescence Timeline

Milestone	Date
End-of-Life Process Begins	August 27, 2004
Last Day to Place Orders	February 28, 2005

Affected Models and Replacement Product Summary

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
bc635PCI	BC12083-1000	bc635PCI-U	bc635PCI-U	bc635PCI-U
bc637PCI GPS	BC12083-2000	bc637PCI-U	bc637PCI-U	bc637PCI-U
bc635PCI w/OVEN option	BC12083-1000 BC12083-3000	bc635PCI-U-OCXO	bc635PCI-U-OCXO	bc635PCI-U
bc637PCI GPS w/OVEN option	BC12083-2000 BC12083-3000	bc637PCI-U-OCXO	bc637PCI-U-OCXO	bc637PCI-U

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. All other SGS service options (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Contact SGS for a services quote.

Contact Information

Symmetricom Global Services:	1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA 1-408-428-7907 worldwide
Symmetricom Customer Service:	1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA 1-408-428-7907 worldwide support@symmetricom.com www.symmetricom.com
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